



When is this bloodwork going to be drawn?

In order to streamline laboratory operations, reduce the number of times a patient gets poked, and better align ordering provider expectations with outcomes, changes have been made to laboratory collection rounds.

Key Changes:

- Orders placed as “Routine” after 1pm will be collected on morning rounds (7am at SPH, 5am at MSJ).
- Orders placed as “Routine” before 1pm will be collected same day (before 4pm).
- If an order cannot wait for “Routine” collection or needs a more specific collection time, use “Urgent” priority. These orders will be collected within one hour of the requested time.
 - Example: An order placed at 2pm as “Urgent” for collection at 8pm will be collected between 7pm and 9pm
- “Urgent” should be used for repeating orders with a frequency of less than 24h, such as ‘q4h.’

These changes are the same for SPH and MSJ so that ordering is now the same at both PHC sites

Laboratory Order Priorities		
PRIORITY	WHEN WILL IT BE COLLECTED?	NOTES
STAT	Within 15 minutes	Can only be ordered ONCE, for NOW
TIMED	Within 15 minutes of requested time	For time critical tests only. Orders must be placed at least 1 hour prior to desired collection time.
URGENT	Wards: Within 60 minutes of requested time ED: Collected ASAP	For inpatients, Urgent orders can be placed for “later” (ex. 2pm) and will be collected within one hour of the requested time. Should also be used for repeating hourly orders (ex. q4h).
ROUTINE	Order placed before 1pm: Collected same day Order placed after 1pm: On next morning rounds	After 1pm: If an order cannot wait until the next morning, use Urgent.
AMDRAW	Morning rounds of next day	Careful if ordering after midnight!

As a reminder, priorities are **collection priorities**. The time to report a result once the sample is received in the lab will vary based on the test ordered and is **not affected by the priority**.

For any questions or comments, please contact:

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